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April 16, 2007

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Mail Stop Amendment

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FROM:

D. Kent Stier/Merri D. Cruz

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60027.0190USU1/BS 030078

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Title of Document Transmitted: Amendment

Applicant:

Dirk Palenik et al.

Serial No.:

1<u>0/603,949</u>

Filed:

June 25, 2003

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Merri D. Cruz

April 16, 2007

Date

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S/N: 10/603,949

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Dirk Palenik et al.

Examiner:

Yolanda L. Wilson

Serial No.:

10/603,949

Group Art Unit:

2113

Filed:

June 25, 2003

Docket No.: 60027.0190USU1/BS 030078

Title:

Methods and Devices for Communications Device Troubleshooting

CERTIFICATE UNDER 37 CFR L8(b):

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on April 16, 2007.

Name: Merri D. Cruz

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

<u>AMENDMENT</u>

Applicants respectfully request entry of the following amendment and remarks contained herein in response to the Office Action mailed April 5, 2007. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment sections of this paper.